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- Challenge | Registration of gamblers and transmission of personal data
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Electronic signature tablets facilitate data collection of gamblers in Czech Republic

SlotGroup Inc. is the largest public gambling corporation in the Czech Republic accounting for more than 140 casinos. The new Czech gambling act, effective since January 2017, requires gambling operators to register and transmit personal data of all players to the regulatory authorities. Over 400 Evolis Signature pads capture and register the players' signature in the casinos of SlotGroup.

Customer Testimony



Vaclav PISTORA,
CEO of Cardhouse

What potential do you see for signature pads in the Czech Republic?

The new legislation, which concerns all types of gambling operators from lotteries and casinos to sports betting, in addition to the overall trend in document management automation, brings promising potential for electronic signature pads.

Why did you choose to work with Evolis products?

Evolis Signature pads have all the characteristics the new legislation requires. They are highly secure for a maximum protection of the players' data and they are very simple to use so that any employee can use them.



The Evolis signature pads have the best price/quality ratio.

M. Suchy, IT Director Slot Group, Slot Group



Two models for different purposes

Until 2017, Czech casinos did not have any means of identifying their customers. The new law now regulates all online and on-site gambling with the aim of ensuring that the player is not named on the “excluded” list, i.e. people living on social benefits, unemployed or alimony evaders. The lists of players sent by the gambling operators are vetted against a list of excluded persons created by the ministry of finance. Gambling operators are required to ensure that an unauthorized person will not be allowed to gamble.

Players must give their written consent to the transmission of their personal data by signing a consent form. SlotGroup decided to manage this data collection with Evolis electronic signature pads which were purchased from the Czech Evolis distributor Cardhouse. The company CARDHOUSE has been specializing in identification and verification systems since 2001, supplying its customers in various markets with card printers, signature pads and consumables.

SlotGroup’s IT director Mr. Suchy discovered the signature pads through an online advertisement by Cardhouse. After a presentation of the Evolis signature pads, the model Sig100 with a monochrome LCD screen and the Sig200 with color display, a mix of both models was purchased. “In order to comply with the new gambling act, signature pads seemed to us the most practical and secure way,» explains Mr. Suchy.

By autumn 2017, a total of 450 signature pads were in operation in the casinos of SlotGroup and its franchises all over the country. Smaller casinos operate with the Sig100 as the small size and monochrome screen of this model are sufficient. Larger casinos use SIG200 in order to push marketing information to VIP players who have subscribed to a loyalty program.

Easy to learn and to handle

Around 50,000 signatures are processed per month. The implementation on site has been carried out by the IT staff of the group. Only one Evolis software development kit was needed to implement the signature pad into SlotGroup’s own software solution. Correct handling of the pads was easy to learn, as it is a straight forward process with minimum requirements for training.



TECHNOLOGY

Tablets and signatures

The 4 models of Evolis signature tablets have been designed to capture electronic signatures in a rapid, efficient, and secure way. In just a few seconds, the tablets record a person’s signature. Evolis provides models that incorporate resistive technology or Electromagnetic Resonance Technology (ERT):

- Resistive technology: the signature capture is achieved through the application of pressure. The stylus used is a neutral tool which is easy to replace and to manage
- ERT technology: the tablet screen will only respond to the contact of a specific stylus. This procedure prevents the appearance on the screen of any unwanted strokes.

Advanced security features

Evolis signature tablets guarantee the security and confidentiality of the signatures captured:

- High-resolution digitization for a faithful reproduction of the handwritten signature
- Recording of biometric data preventing any attempts at identity theft by a third party
- AES (Advanced Encryption Standard): the signature is encrypted within the tablet itself and the transfer of data between the tablet and the computer is also entirely secured through encoding.
- RSA (Rivest, Shamir and Adleman): Thanks to this algorithm, the signature is encrypted in a highly secured way, to protect the data during the transfer in all remote connections.

